

TERMS & CONDITIONS

Age restriction

Under Australian law, you must be over 18 years of age to purchase wine from Chrismont. It is an offence to sell, supply or obtain liquor on behalf of a person under the age of 18.

Ordering Online

Ordering securely online is the quickest and easiest method to purchase your Chrismont and LA ZONA wine selections. By entering your details into our secure form, we are able to process your transaction immediately and have your order shipped in the shortest time possible.

You may also order by fax on +61 (0)3 5729 8253 or by calling us +61 (0)3 5729 8220.

All pricing is in Australian Dollars (AUD) and is inclusive of GST.

We accept payment by Visa, MasterCard and Bankcard. A tax invoice/receipt will be issued by email when your order has been processed.

Secure Shopping

When you make a transaction with Chrismont, all your personal information, including your credit card number, is encoded. This means that your credit card details cannot be read as they travel to our ordering system.

Copyright

All content, logos, graphics and images on this website remain the property of Chrismont Wines Pty Ltd (ABN 61 004 512 074 / ACN 083 565 164) and are protected under international copyright law.

DELIVERY & SHIPPING

Delivery

Chrismont's preferred carrier is Australia Post. All wine orders can be delivered to any nominated address, including Post Office boxes when shipped via Australia Post. If the person accepting the delivery is out and there are no delivery instructions, Australia Post will leave a card in the post box directing you to collect your order at the local Post Office. Delivery to capital cities is within 5-7 working days. Other areas (including Tasmania and Northern Territory) may take up to 10 working days. Occasionally, we find it necessary to use alternate couriers.

International Delivery

Email us with any inquiries regarding deliveries outside Australia.

Availability

Wine is available only while stocks last and may be subject to change. In the event that we have sold out prior to your transaction, we will contact you to arrange an alternative order or a refund.

Packaging

All wine is packaged using durable cardboard boxes. A standard box holds 12 bottles.

RETURNS POLICY

Money-back guarantee

If you don't enjoy a Chrismont or LA ZONA wine, for any reason, we'll refund you in full. It's as simple as that. Contact us as soon as practicable and we will arrange your refund.

Returns

If your wine has been broken or damaged in transit, contact us immediately. Request return instructions from us via email or phone, and ensure that all original packaging is retained in case of the need to return.

CHRISMONT'S PRIVACY POLICY

Chrismont acknowledges and respects the privacy of individuals. We advise that any information given will be treated in accordance with the Privacy and Personal Information Act 1998, and will not be passed on to any third party outside of Chrismont. Details will be held on a database for the purpose of providing efficient customer service. There may be times where the information provided will be used to make contact for research and/or to provide specific product information. Individuals have the right of access to personal information in accordance with the Act.

Thank you for visiting and shopping with Chrismont.

